



GRC BULLETIN

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MCA

Press release regarding Investor Education and Protection Fund Authority (IEPFA) Set to Launch Integrated Portal to Simplify Claims and Strengthen Grievance Redressal

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CORPORATE LAWS

Authority

Investor Education and Protection Fund Authority (IEPFA) Ministry of Corporate Affairs (MCA)

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MCA ISSUES PRESS RELEASE REGARDING INVESTOR EDUCATION & PROTECTION FUND AUTHORITY (IEPFA) SET TO LAUNCH INTEGRATED PORTAL TO SIMPLIFY CLAIMS AND STRENGTHEN GRIEVANCE REDRESSAL

Applicability:

- Companies, particularly those required to upload IEPF-1/7 SRNs using the prescribed Excel template under Rule 1(A), public notices have been issued urging prompt compliance.
- Investors filing claims, especially those with unclaimed dividends or shares, are now able to use the new portal.
- The portal also extends to related stakeholders, such as depositories and the Public Financial Management System (PFMS), integrated to provide seamless operations

The Investor Education and Protection Fund Authority (IEPFA), under the Ministry of Corporate Affairs, has launched an **Integrated Portal** to radically simplify the process of claiming unclaimed shares and dividends. As of **August 1**, **2025**, the portal is in its final testing stage and connects key entities like investors, companies, depositories, and PFMS into one unified digital system

Key Features and Benefits:

- Streamlined Claim Process: Investors can now submit, track, and verify claims digitally, leading to faster, less paperwork-intensive experiences.
- Improved Data Compliance: Companies must upload IEPF-1/7
 SRNs in the prescribed Excel format, as per Rule 1(A), to ensure accurate and uninterrupted claim processing.
- Low-Value Claim Simplification: Documentation for small claims is being reviewed to reduce complexity and speed up settlement.
- Integrated Call Center: To bolster grievance redressal, a centralized call center will provide responsive, investor-friendly support.

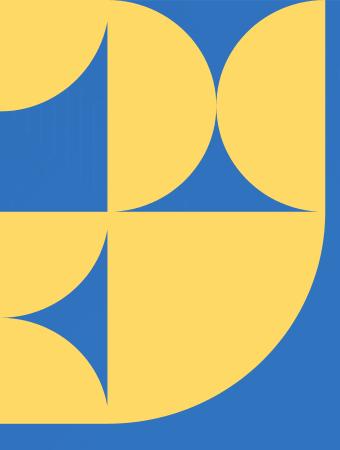
Stakeholder Cooperation & Transition:

Minor disruptions may occur during rollout; fortunately, the IEPFA seeks cooperation and understanding as the system is upgraded.

Broader Context:

IEPFA's mission is to protect investor interests by facilitating the return of dormant assets and promoting financial education through initiatives like Niveshak Didi, Panchayat, and Shivir.

SOURCE: Click here for more details





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