



GRC BULLETIN

AUGUST - 2025, VOLUME: II

MCA

Press release regarding Investor Education and Protection Fund Authority (IEPFA) Set to Launch Integrated Portal to Simplify Claims and Strengthen Grievance Redressal

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CORPORATE LAWS

Authority

Investor Education and Protection Fund Authority (IEPFA)
Ministry of Corporate Affairs (MCA)

Circular Date

Aug 01, 2025

Circular Number

N/A

Effective Date

Aug 01, 2025

MCA ISSUES PRESS RELEASE REGARDING INVESTOR EDUCATION & PROTECTION FUND AUTHORITY (IEPFA) SET TO LAUNCH INTEGRATED PORTAL TO SIMPLIFY CLAIMS AND STRENGTHEN GRIEVANCE REDRESSAL

Applicability:

- *Companies, particularly those required to upload IEPF-1/7 SRNs using the prescribed Excel template under Rule 1(A), public notices have been issued urging prompt compliance.*
- *Investors filing claims, especially those with unclaimed dividends or shares, are now able to use the new portal.*
- *The portal also extends to related stakeholders, such as depositories and the Public Financial Management System (PFMS), integrated to provide seamless operations*

The Investor Education and Protection Fund Authority (IEPFA), under the Ministry of Corporate Affairs, has launched an **Integrated Portal** to radically simplify the process of claiming unclaimed shares and dividends. As of **August 1, 2025**, the portal is in its final testing stage and connects key entities like investors, companies, depositories, and PFMS into one unified digital system

Key Features and Benefits:

- **Streamlined Claim Process:** Investors can now submit, track, and verify claims digitally, leading to faster, less paperwork-intensive experiences.
- **Improved Data Compliance:** Companies must upload **IEPF-1/7 SRNs** in the prescribed Excel format, as per **Rule 1(A)**, to ensure accurate and uninterrupted claim processing.
- **Low-Value Claim Simplification:** Documentation for small claims is being reviewed to reduce complexity and speed up settlement.
- **Integrated Call Center:** To bolster grievance redressal, a centralized call center will provide responsive, investor-friendly support.

Stakeholder Cooperation & Transition:

Minor disruptions may occur during rollout; fortunately, the IEPFA seeks cooperation and understanding as the system is upgraded.

Broader Context:

IEPFA's mission is to protect investor interests by facilitating the return of dormant assets and promoting financial education through initiatives like Niveshak Didi, Panchayat, and Shivr.

SOURCE: [Click here for more details](#)



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