

CENTRAL KYC RECORDS REGISTRY

CERSAI/CKYCRR 2.0/26-27/11053

Date:03/09/2026

To,
The Nodal Officer,
All Reporting Entities (REs) registered under CKYCRR 1.0.

Subject: Readiness for Go-Live of Central KYC Records Registry 2.0 (CKYCRR 2.0) and participation in Pilot Testing

Dear Sir/Madam,

1. CKYCRR 2.0 shall Go-Live soon with the User Acceptance Testing (UAT) by the Reporting Entities (REs) already completed in three phases and online training of REs conducted on 7th August 2026 and from 12th - 14th August, 2026 by CKYCRR.
2. To ensure the preparedness of all the Reporting Entities (REs) prior to final Go-Live of CKYCRR 2.0, a window of two weeks shall be opened for pilot testing by the REs from 7th September 2026 to 20th September, 2026. The Pilot Testing shall be made available to all the REs in the production environment with the production data to enable them to validate their end-to-end readiness for migration to CKYCRR 2.0. Once CKYCRR2.0 is made live, all transactions carried out by the REs during the Pilot Testing will be treated as pilot transactions only and will not be migrated or carried forward to the Production Environment. Such transactions and the associated data will be purged upon commencement of live operations. The Pilot Testing window is being provided specifically to enable Reporting Entities to identify and address any gaps in their technical, operational or process readiness prior to Go-Live.
3. CKYCRR 1.0 will continue to remain operational during this period, and Reporting Entities shall continue to undertake all applicable live transactions on CKYCRR 1.0 until the formal Go-Live of CKYCRR 2.0. The user manuals and other relevant reference material have been finalised and made available on the CKYC website (www.ckycindia.in) CKYCRR2.0 folder under Downloads section for the guidance of Reporting Entities.
4. It is pertinent to mention that REs are required to complete the prescribed testbed activities before proceeding with the Pilot Testing in the production environment. CKYCRR will start triggering the system generated emails from 06th September 2026 to the Nodal Officers and IA users of REs. This system generated email will be sent from info@ckycregistry.co.in and will contain the Testbed environment URL, User ID and a link to set up the password and DSC in the Testbed Environment. Upon successful setup of the password and upload of the DSC, the RE will be able to log in to the Testbed Environment and undertake the prescribed activities. Upon successful completion of the prescribed testbed activities, production credentials will be triggered to the Nodal Officers and IA users on their registered email address. Thereafter, these users can set up the password and upload the DSC to login to the production environment and submit the requisite onboarding information. Post this, RE will be provided full access to the production environment to undertake all CKYC transactions. The steps for onboarding to CKYCRR 2.0 are detailed at Annexure-I.

5. Completion of the prescribed testbed and onboarding activities shall also facilitate uninterrupted access to CKYCRR 2.0 upon Go-Live and ensure that the RE is adequately prepared to undertake transactions on the new platform from the date of Go-Live. Please note that upon issuance of production credentials, REs will be able to access CKYCRR 2.0 only when the platform goes live. Consequently, access to CKYCRR 1.0 will be disabled upon Go-Live. The steps to be ensured by all the REs are detailed at Annexure-II.
6. As Pilot Testing involves production data and Personally Identifiable Information (PII) data, REs must ensure:
 - Appropriate access controls.
 - Secure handling of credentials.
 - Protection of Digital Signature Certificates.
 - Restriction of access to authorised personnel.
 - Secure handling and storage of downloaded information.
 - Compliance with applicable information-security policies.
 - Monitoring of user activities.
 - Prevention of unauthorised disclosure or sharing of PII.
7. It is advised that the testing window may be utilised to ensure that your Institution is fully onboarded, technically integrated, operationally ready and in a position to undertake all applicable CKYCRR 2.0 transactions from the date of Go-Live. The window may be utilized to address operational issues, if any, that may be resolved well before the final Go-Live of CKYCRR 2.0.
8. The successful rollout of CKYCRR 2.0 is a significant milestone towards enhancing the efficiency, robustness and resilience of the Central KYC framework. Given the pivotal role played by your Institution in the CKYCRR ecosystem, your active participation and preparedness are critical to ensuring a smooth and successful transition to the new platform. It is requested that the completion of onboarding and Pilot Testing exercise within the prescribed timelines, may be accorded highest priority at senior management levels.
9. CERSAI will provide all necessary support/guidance to the REs to ensure smooth transition to CKYCRR 2.0. We look forward to your active participation and continued cooperation in the successful implementation of CKYCRR 2.0.

Annexure-I

Steps for onboarding to CKYCRR 2.0

1. Testbed credentials will be shared on the registered e-mail id of Nodal Officers and IA users on the e-mail addresses available in CKYCRR.
2. The users shall set up their password, DSC and login to the testbed environment.
3. The RE users shall login to the testbed environment (URL shall be provided in the e-mail) and performing the mandatory testbed activities.
4. On successful completion of testbed, production credentials will be triggered to the Nodal Officers and IA users.
5. The users shall set up their production password and login to the Production environment, fill the missing fields as per the revised RE Registration form and perform end to end transactions as if working in live environment.
6. The RE will be able to access CKYCRR 2.0 using the production credentials once CKYCRR 2.0 goes live and its access to CKYCRR 1.0 will be disabled.
7. The REs which completes the testbed activities post Go-live of CKYCRR 2.0 shall not have access to the Production Environment (mentioned at 5 above) and shall be directly able to access the production environment of CKYCRR 2.0. They will have to first update their RE Registration form and provide the missing fields before performing any other transaction/ activity. The access to CKYCRR 1.0 will be disabled on issuance of production credentials.
8. The relevant notification/communication issued by CERSAI dated 29.07.2026 & 03.08.2026 and other notifications are available on the CKYC website (www.ckycindia.in) under the notification section.

Note: Issues encountered during Pilot Testing may be reported through:

CKYCRR Helpdesk - Email

helpdesk@ckycregistry.co.in

CKYCRR Helpdesk - Telephone

1800 571 2233 / 1800 891 7233

Ticket Management Module available within the application

Escalation of Major Issues & Unresolved issues

1. Designated CERSAI Official:

Sh. Akshay Kumar

Chief Manager, CERSAI

Email: akshay_kumar@cersai.org.in

Landline: 011-24664617

2. Designated Official of the System Integrator

Sh. Prathmesh Raorane

Email: prathameshr@Proteantech.in

Annexure-II

Steps to be taken by all REs

The REs are required to ensure the following:

1. All preparatory activities are completed well in advance of the commencement of the Pilot Testing period.
2. The designated Nodal Officers, IA users, technology teams and other relevant personnel are adequately briefed and available during the testing period.
3. The testbed activities are completed promptly upon receipt of the credentials.
4. All mandatory information is furnished accurately and within the prescribed timelines.
5. End-to-end connectivity and integration with the RE's internal systems are comprehensively tested.
6. Sufficient transactions are undertaken during the Pilot Testing window to establish the robustness of the end-to-end process

For and on behalf of Central KYC Records Registry