NOTICE

Notice No.	20260903-22
Notice Date	03 Sep 2026
Category	Others
Segment	Investment Advisers
Department	Membership Compliance
Subject	Department of Telecommunications (DoT) - Digital Intelligence Platform for Strengthening Cyber Fraud Prevention
Attachments	Annexure_1_DIP_Quick_Reference_Guide_Actions_advised_to_Banks

In continuation of Exchange Notice No. 20260612-25 dated June 12, 2026, the Exchange has received communications from the Department of Telecommunications (DoT) regarding certain enhancements and facilities made available on the Digital Intelligence Platform (DIP).

A. Stakeholder Feedback Facility on DIP

DoT has introduced a new Stakeholder Feedback facility under the SancharSaathi Utilities section of the DIP. This facility enables Banks, Financial Institutions (FIs), NBFCs and other stakeholders to directly share feedback, suggestions and requirements relating to dashboards, data views and platform functionalities, thereby supporting continuous improvement of the platform and enhancing operational efficiency.

An updated Quick Reference Guide for Banks, Financial Institutions (FIs), NBFCs and SEBI-regulated entities on the use of the DoT Digital Intelligence Platform (DIP) for Mobile Number Revocation List (MNRL) and Financial Fraud Risk Indicator (FRI) related actions is enclosed herewith. The guide has been revised to incorporate the newly introduced Stakeholder Feedback facility.

Investment Advisers may access this feature through SancharSaathi Utilities → Stakeholder Feedback on the DIP portal and are encouraged to actively utilise the facility for sharing their feedback, suggestions and operational requirements. Such inputs will assist DoT in further enhancing the functionality and effectiveness of the Digital Intelligence Platform.

B. Utilisation of Mobile Number Revocation List (MNRL)

Investment Advisers are advised to utilise the Mobile Number Revocation List (MNRL) and the Reactivation List available on the DIP portal. The enclosed Quick Reference Guide may be referred to for detailed guidance. Investment Advisers are requested to note the following:

1. MNRL contains mobile numbers that have been disconnected. Such numbers may be reallocated to a different subscriber after completion of 90 days from the date of disconnection.
2. If a disconnected number is reactivated to the same person, the corresponding details are made available through the MNRL Reactivation List within 90 days on the DIP.
3. Both the MNRL and the Reactivation List are updated on a daily basis. Stakeholders are requested to download and use the latest versions of both datasets on a daily basis.
4. Before taking any action based on the MNRL, the corresponding mobile number should be verified against the latest Reactivation List. The date of reactivation should always be >= date of disconnection.
5. Action should be considered only for mobile numbers that remain in the effective MNRL (i.e., MNRL minus the Reactivation List) and pertain to the last 90 days.
6. Any action may be taken only after carrying out appropriate Enhanced Due Diligence (EDD) in accordance with the bank/FI's internal policies and applicable regulatory guidelines.
7. Action on any number which appears in MNRL Reactivation or after the expiry of the 90-day period should be reviewed and revoked, as deemed fit by bank/FI.

C. Onboarding on the DoT - Digital Intelligence Platform (DIP)

To avail the services offered through the DoT Digital Intelligence Platform (DIP), Investment Advisers are required to complete the onboarding process on the platform. In this regard, Investment Advisers are requested to share the following details with the **Department of Telecommunications (DoT)** at the email addresses provided below.

- **Name of Organisation**
- **SEBI Registration Number**
- **Copy of SEBI Registration Certificate**
- **Name of Nodal Officer**
- **Designation of Nodal Officer**
- **Designation-based Email ID (official domain email ID such as nodal, risk management, cyber fraud prevention, etc.)**
- **Mobile Number of Nodal Officer**

Upon successful onboarding, Investment Advisers may opt for API integration to facilitate automated data exchange and operational workflows. At present, APIs are available for MNRL, FRI, and DIS services.

For any support or guidance relating to onboarding and integration, Investment Advisers may contact the following officials:

Technical/API-related Queries

- diu@cdot.in
- diu.ne1@cdot.in

Administrative/Onboarding Queries

- dirdiu-dot@gov.in
- adg1.diu-dot@gov.in

Effective utilisation of the MNRL can significantly assist in preventing cyber and financial frauds and mitigating risks associated with disconnected and reallocated mobile numbers.

Investment Advisers are advised to take necessary steps for onboarding and to effectively leverage the services available on the Digital Intelligence Platform (DIP) to strengthen their fraud prevention and risk management frameworks

Neeky Subramaniam

Manager

Membership

Krishna Pandey

Deputy Manager

Membership