

FAQs on Mandatory Capture of Ship-to Field and Voluntary Closure of E-Way Bill, 2026

Jul 2nd, 2026

"Dear Stakeholders,

It is informed that various doubts, queries and representations received from taxpayers, trade, GST Suvidha Providers (GSPs) and other stakeholders regarding the mandatory capture of the Ship-to field in E-Way Bills and the voluntary closure of E-Way Bills have been examined. Accordingly, a comprehensive set of Frequently Asked Questions (FAQs) has been prepared to provide necessary clarifications on the applicable system validations, procedural requirements and manner of compliance. The stakeholders are requested to go through the FAQs for familiarisation with the applicable requirements, system validations and procedure to be followed.

The link may be accessed at

https://tutorial.gst.gov.in/downloads/news/faqs_on_ship_to_field_approved_version.pdf

https://tutorial.gst.gov.in/downloads/news/faqs_on_voluntary_closure_of_e_way_bill_approved.pdf

Thanks,
Team GSTN