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**NATIONAL COMMODITY & DERIVATIVES EXCHANGE LIMITED**

Circular to all the members of the Exchange

Circular No.: NCDEX/MEMBERSHIP- 023/2026

Date : June 17, 2026

Subject : Integration and utilization of Department of Telecommunications' (DoT) Digital Intelligence Platform (DIP) to strengthen cyber fraud prevention

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This is with reference to the communication received from SEBI regarding Integration and utilization of Department of Telecommunications' (DoT) Digital Intelligence Platform (DIP) to strengthen cyber fraud prevention.

Copy of the communication is attached as **Annexure**

All the Trading members are advised to take note of the above and to onboard and actively utilize the **Digital Intelligence Platform(DIP)** for intelligence sharing.

The details regarding contact officials for any support or guidance on Financial Fraud Risk Indicator(FRI) integration is given below -

- For technical/API related issues, write to: [diu@cdot.in](mailto:diu@cdot.in) and [diu.ne1@cdot.in](mailto:diu.ne1@cdot.in)
- For administrative or onboarding queries, email [dirdiu-dot@gov.in](mailto:dirdiu-dot@gov.in) and [adg1.diu-dot@gov.in](mailto:adg1.diu-dot@gov.in)

For and on behalf of

**National Commodity & Derivatives Exchange Limited**

Kanti Pal  
Deputy Vice President  
Membership

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For further information, / clarifications, please contact

1. Customer Service Group on toll free number: 1800 26 62339
2. Customer Service Group by e-mail to : [askus@ncdex.com](mailto:askus@ncdex.com)

## **Integration and utilization of Department of Telecommunications' (DoT) Digital Intelligence Platform (DIP) to strengthen cyber fraud prevention**

1. The proliferation of digital transactions, while offering convenience and efficiency, has also led to a surge in frauds, a pressing concern underscoring the need for concerted action. The mobile number of a customer has emerged as a ubiquitous identifier, instrumental in account authentication and verification process, receiving sensitive payment communication, such as OTPs, transaction alerts, account updates etc. The mobile number, however, can also be misused by scammers in multiple ways for committing various types of online and other frauds.
2. Department of Telecommunications (DoT), Government of India has launched DoT Digital Intelligence Platform (DIP) (<https://diu.sancharsaathi.gov.in>) which links more than 1400 organizations, including banks, financial institutions, law enforcement, and regulatory bodies, for intelligence sharing. DIP serves as an integrated platform for bidirectional information exchange and coordination for curbing cyber-crime, and financial frauds committed through misuse of telecom resources.
3. DIP offers the following facilities to various stakeholders —
  - **Financial Fraud Risk Indicator (FRI) List** — a dynamic, risk-based classification system that classifies mobile numbers based on their potential to be involved in financial fraud. It assigns risk levels (Medium, High, or Very High) to mobile numbers, drawing on data from various sources, including cybercrime reporting portals, telecom data, and information from financial institutions.
  - **Mobile Number Revocation List (MNRL)** - list of all the disconnected mobile numbers along with reasons and date of their disconnections on near real time basis.
  - **Intelligence Sharing** - Financial Institutions (**FIs**) may share a list of suspected mobile numbers for DoT to carry out re-verification.
  - **Customer Care Data upload** – to record official customer care numbers of FIs for creating whitelisted data for citizens.
4. With a view to mitigate the potential misuse of mobile numbers, you are advised to:
  - Get on boarded on DoT DIP (API based integration is also possible) and start using the aforementioned facilities for bi-direction intelligence sharing.
  - Integrate respective systems with **FRI** via **DIP** and adopt necessary real-time response protocols (alerts, transaction delays, warnings, transaction decline etc.) for flagged mobile numbers. You are also encouraged to submit Action Taken Report on DIP against **FRI**, to support continuous feedback and refinement of the risk analysis.
  - Submit Action Taken Report on DIP regarding suspected mobile numbers featuring in **FRI**.
  - Advise your members/intermediaries to also get on boarded and utilize the **DIP** for intelligence sharing

5. The details regarding contact officials for any support or guidance on **FRI** integration is given below —

- i. For technical/API related issues, write to: [diu@cdot.in](mailto:diu@cdot.in) and [diu.ne1@cdot.in](mailto:diu.ne1@cdot.in)
- ii. For administrative or onboarding queries, email [dirdiu-dot@gov.in](mailto:dirdiu-dot@gov.in) and [adg1.diu-dot@gov.in](mailto:adg1.diu-dot@gov.in)