

Circular No.: NeSL/DDE/2026/0236

Date: 25<sup>th</sup> May 2026

### New Feature: Withdrawal of e-BG Request

#### **Kind Attention: Banks users and e-BG Beneficiaries**

Currently, after the **issuance** of an Electronic Bank Guarantee (e-BG), the beneficiary can initiate the following requests through NeSL:

1. Amendment
2. Renewal
3. Partial Invocation
4. Invocation
5. Cancellation
6. Closure
7. Extend or Pay

These requests enable the issuing bank of the e-BG to obtain direct confirmation or concurrence from the beneficiary, supplementing the request already received from the applicant. However, it has been observed that, in certain instances, the beneficiary may wish to withdraw the requests that are either unintended or erroneous in nature. To cater such a situation, a new feature enabling a beneficiary to withdraw an erroneous e-BG request, is proposed to be introduced by NeSL on 31<sup>st</sup> July 2026.

e-BG Beneficiaries can raise the e-BG withdrawal option. It will only be available in those cases where no action is taken by the bank on the original request raised by e-BG Beneficiaries in the form of either "Acceptance" or "Rejection" or "subsequent change in the status of e-BG by the bank. However, once rejected by the bank, the beneficiary can raise a fresh request. The withdrawal feature can be availed by the e-BG Beneficiaries through **onscreen** or using **event request API** for e-BG requests like amendment, renewal, partial invocation, invocation, cancellation, closure and extend or pay.

The process flow for withdrawal request can be performed by any of the below options:

#### **a) Onscreen**

Beneficiary to click on "Withdraw" icon on the e-BG request screen against the original *Request ID*.

#### **b) Event Request API**

While initiating through Event request API, following details should be passed

1. Type of request as "Withdrawal"
2. Withdrawal Request ID (i.e., the original Request ID)

Upon initiating the withdrawal request, notification through email/API will be triggered to the bank. To avail this feature, the following changes will be required to be done by the banks and beneficiaries, in the Notification API and Event Request API respectively.

1. Notification API will have following additional fields (**For Banks**)
  - a. Type of request as Withdrawal (it will be additional LoV)
  - b. Withdrawal Request ID (This will be a new field)

2. Event Request API will have the following additional details (**For Beneficiary**).
  - a. Type of Request as 'Withdrawal' (it will be additional LoV)
  - b. Withdrawal Request ID (This will be a new field)

It may be noted that beneficiaries not on API, i.e. operating through NeSL e-BG portal, will be able to withdraw requests without need for a system change. Post implementation of the specified API changes as mentioned above, the bank is required to notify its **readiness status** to the NeSL Relationship Manager before July 15, 2026.

*For more details of the API, please navigate on our website under Customer Connect > API Centre > Electronic Bank Guarantee (e-BG) in the bank and beneficiary section.*

For further information, you may contact your Relationship Manager or for General queries contact on [ebg@nesl.co.in](mailto:ebg@nesl.co.in) and for technical issues contact at [dde-prod-support@nesl.co.in](mailto:dde-prod-support@nesl.co.in)

Sd/  
Team NeSL

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