



## NOTICE

**Notice No.**

20260428-18

**Notice Date**

28 Apr 2026

**Category**

Others

**Segment**

General

**Department**

DIS

**Subject**

Master Circular - Investor Grievances Redressal Mechanism

**Attachments**

[Annexure A Master Circular Investor Grievance Redressal Mech](#)

The Exchange has issued various notices /circulars from time to time. In order to enable members to access all the applicable notices/circulars for Investor Grievances Redressal Mechanism at one place, Master Circular has been prepared, enclosed as Annexure A.

This Master Circular is a compilation of the relevant notices/circulars issued by Department of Investor Service up to March 31, 2026.

Members are advised to take note of the same and comply with these norms, in letter and spirit, on a continuous basis.

In case of any inconsistency between the Master Circular and the applicable circulars, the content of the relevant circular shall prevail.

*“Notwithstanding such rescission,*

*a. Anything done or any action taken or purported to have been done or contemplated under the rescinded guidelines before the commencement of this Master Circular shall be deemed to have been done or taken or commenced or contemplated under the corresponding provisions of the Master Circular or rescinded guidelines whichever is applicable.*

*b. The previous operation of the rescinded guidelines or anything duly done or suffered thereunder, any right, privilege, obligation or liability acquired, accrued or incurred under the rescinded guidelines, any penalty, incurred in respect of any violation committed against the rescinded guidelines, or any investigation, legal proceeding or remedy in respect of any such right, privilege, obligation, liability, penalty as aforesaid, shall remain unaffected as if the rescinded guidelines have never been rescinded.”*

For any clarifications, members are advised to contact their relationship manager or email on [dis@bseindia.com](mailto:dis@bseindia.com) or contact department of investor service on 022-22728569 / 8815.

**Ravindra Palande**  
**Vice President**

**Shilpa Mhapsekar**  
**Manager**