

# CENTRAL KYC RECORDS REGISTRY

CKYC/2025/18

Date: December 12, 2025

**To: All entities registered with Central KYC Records Registry (CKYCRR)**

Dear Sir / Madam,

**Sub: New Feature to Flag KYC Records of Deceased Customers in  
CKYCRR**

This is to inform you about a new feature in CKYCRR that will enable reporting entities (REs) to flag KYC records of deceased customers.

Upon receipt of details confirming a customer's demise, the RE may use the CKYCRR Update process to flag the customer's KYC record as 'Deceased' along with the date of demise, documentary evidence, and remarks, if any. These details may be captured under the "Other Details/Deceased Information" section available on the "Update KYC – Individual" screen.

Once a KYC record is flagged as 'Deceased', all REs linked to the deceased KYC Identifier will receive update notifications regarding the updated status. 'Deceased' records will not be available for download by REs. However, these records will still be retrievable through search responses, with a prefix 'X' preceding the KYC identifier.

The above-mentioned changes are now available in the test environment. All registered entities are requested to take note of the above and make necessary changes to their systems accordingly.

The changes will become effective on December 19, 2025, 8:00 pm onwards.

The revised CKYCRR Update file structure is available under the 'Downloads' section of the CKYCRR website (File structure version 1.3 for Bulk Update – available in the first folder under "File Structure & Sample Files")

For any questions or clarifications, please reach out to the helpdesk.

For and on behalf of **Central KYC Records Registry**

**Helpdesk Contact Details:**

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